

FREQUENTLY ASKED QUESTIONS

Q. How do I find out about transportation in Stratford for wheelchairs and walkers?

A. Specialized transportation is provided in Stratford, by Stratford Parallel Transit (519) 271-4000. Stratford Meals on Wheels and Neighbourly Services also have an accessible van and can be reached at (519) 271-2217.

Q. I have a disability and have recently moved to Stratford. How do I find out about resources in my community?

A. The Community Care Access Center (CCAC) provides information and resources on health and community services. They can be contacted at (519) 273-2222. www.thehealthline.ca is a new website that lists services in the Perth/Huron counties.

Q. Where can I find information about making building and spaces accessible?

A. There are many websites available that provide resources. www.toronto-bia.com/resources/accessibility.php provides a good tip sheet on simple low cost solutions. www.csa.ca is the website for the Canadian Standards Association where you can obtain "Accessible Design for the Built Environment". Canada Mortgage and Housing (www.cmhc-schl.gc.ca) has a number of useful publications.

Q. I use a power wheelchair to get around town and find some curbs difficult to negotiate. How can I get this improved?

A. Fill out the Accessibility Concern Form found on this website. This provides the committee and city department staff on what barriers are important to you. This helps to prioritize changes that need to be made.

Q. Are there accessible playgrounds in Stratford?

A. Yes, contact the Community Services Department at (519) 271-0250 ext. 243 for information and location.

Q. Where do I find out about services available for deaf individuals?

A. Resources are available through the Canadian Hearing Society, which has offices in Waterloo and London. The London office can be contacted at (519) 667-3325.

Q. How do I obtain an Accessible Parking Permit?

A. The application is available at any Driver and Vehicle Licence Issuing office. To qualify for an Accessible Parking Permit, you need to be medically certified by a health practitioner. Criteria are available on the Ministry of Transportation website. <http://www.mto.gov.on.ca/english/dandv/vehicle/app.htm>